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We are ETS PROVIDER company limited (EPCO) whom been changed name on 1st January 2008 from ETS Engineering sales & service company limited (ESSCO) which been established the operation since 1st July 2002 in member of ETS Group of companies.

Our scope of work is Supply Service Solution to the industries by providing the products of electrical, instrument and EI construction materials with focusing to Quality, Safety, User Familiar, Energy and Environment, etc. Specifically to Oil & Gas, Petrochemical, Power Plant and other related industries. The Quality products are both of THAILAND made and INTERNATIONAL world class become our focus and integral solution supply plus engineering support from our team.

OFFICE and TEAM

EPCO head office been located in BANGKOK with usage space 650 SQM where is most

centralized for business operations of company.

EPCO branch office been located in RAYONG province with usage space 350 SQM where is closely to customers. To providing the correspondence and support onto jobsite of plants, even for users in case trouble shooting and/or urgent require of supply.

The Experience and Spirit of employees is our key of organization to ensure we have fulfilled real quality on excellent providing and support from us.

CUSTOMER SERVICE



In-house EPCO team both of BANGKOK and RAYONG do provide the Customer Service function on supporting the queries from customers and field-sales team with information and centre coordination such quote, stock, sourcing, product data, delivery plan, etc. Communication via multi channels by Phone, Fax, Email, Websites are available to perform fast track and fast correspondence.

WAREHOUSE



EPCO have arranged this important facility of supplying by 2 warehouses with stock availability.

- One in BANGKOK (Ladprao) with usage space 100 SQM to supports the customers around central area.
- Another in RAYONG (Maptaput) with usage space 150 SQM to supports fast delivery onto site area of Eastern of Thailand.

LOGISTIC



EPCO provide Own Transportation for goods delivery to customers by our STAFF whom been trained product knowledge and procedure under customerís criteria. Definitely these are for fast delivery, correctly and understand to product items on deliveries. The BANGKOK and RAYONG warehouse stations do have own logistic team and trucks to perform these requirements.

ENGINEERING and DESIGN



EPCO have the Engineering Support which is important on providing together with supplied products.

To be have correct instructions, fully product data, etc. from our tools and team. The engineering data such CAD drawing, selection, application, installation, maintenance, design, etc are prompt and available.

TRAINING



Regular EPCO program does need to have Training of INTERNAL to our staff. All the things need updating and regular practices to ensure our staff perform the efficiency of support services.

Another hand of External at customer side also benefits for recovering and updating the technology by training course of seminar would be arranged from us and factory representative.

